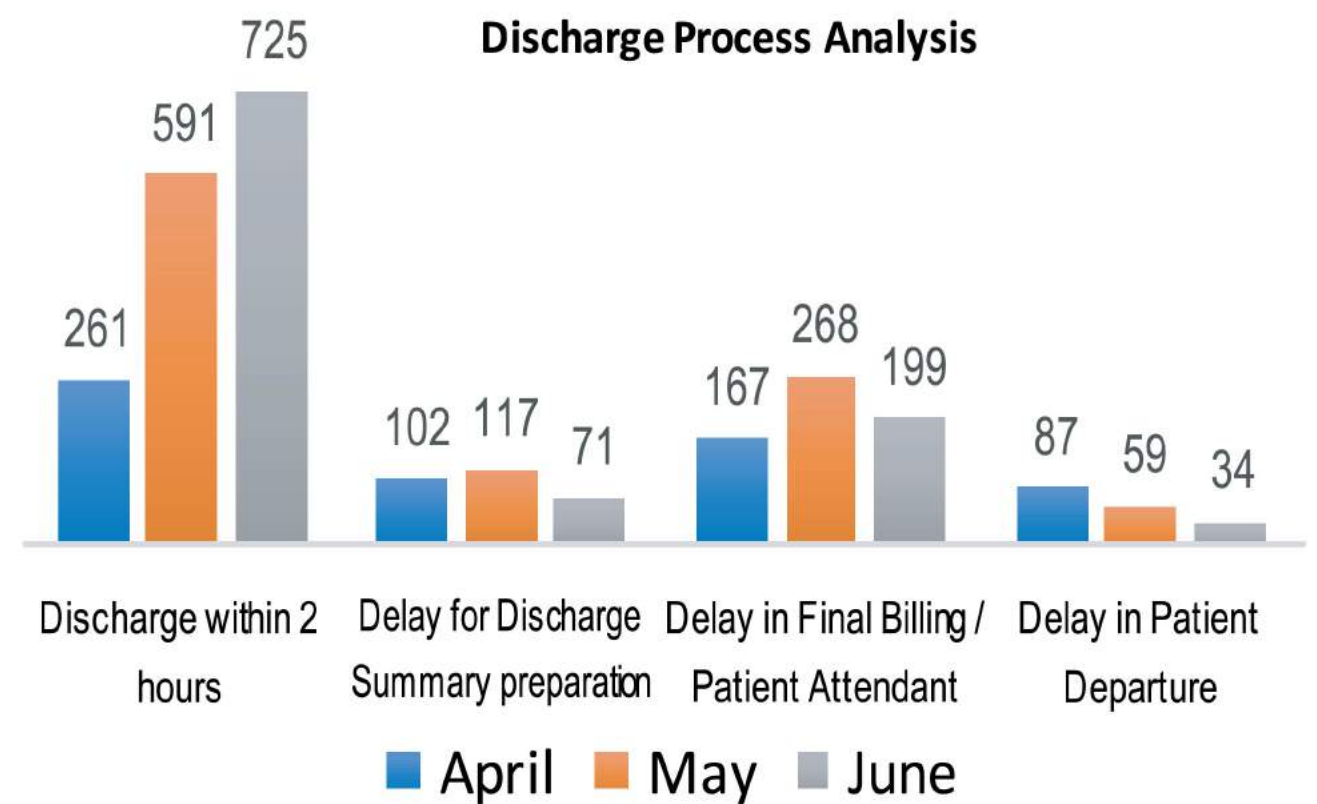


Apollo Hospitals Dhaka

Background

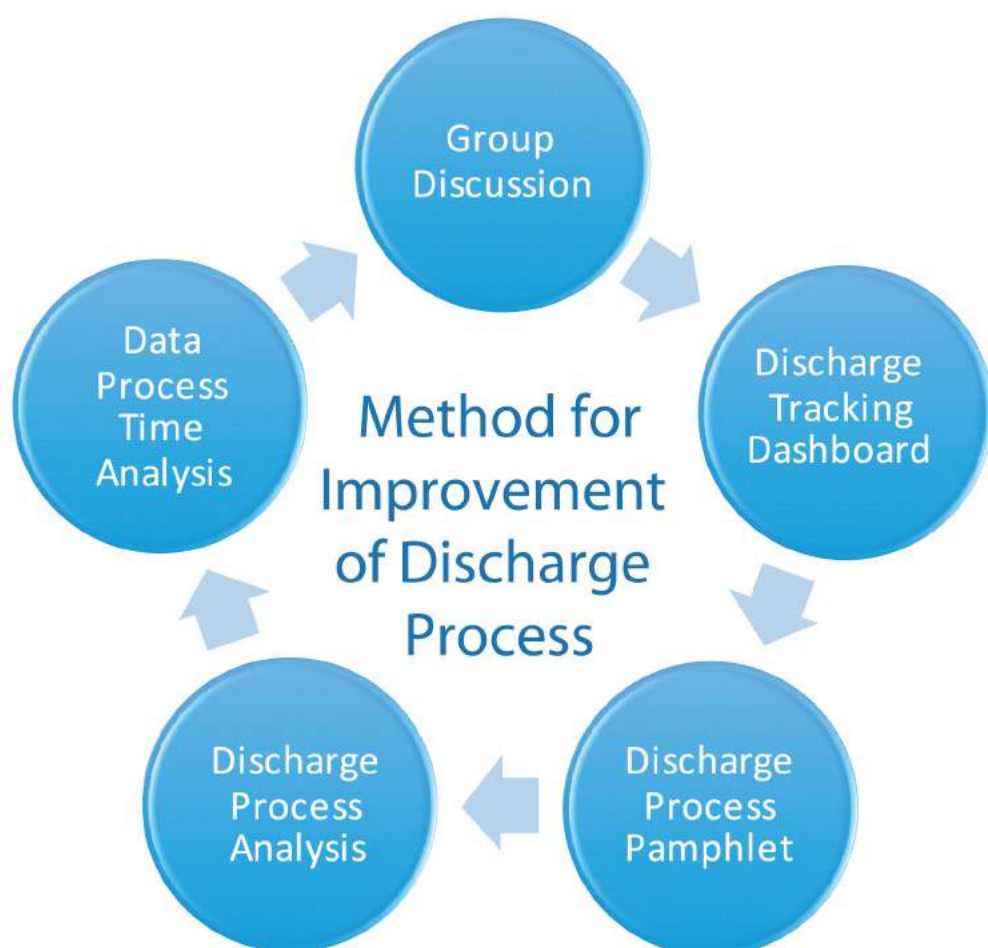
- ★ Hospital discharge is a complex, cross functional and challenging process for healthcare professionals and caregivers.
- ★ Sometimes it seems as though discharge from the hospital happens all at once, and in a hurry. But discharge planning is a process, not a single event. We try to complete this extensive process within 2 hours.
- ★ At first we considered 210 cases from 3-12th April for Sample size of the study.
- ★ We considered 3 months discharge data study for process improvement (May to June 2018)



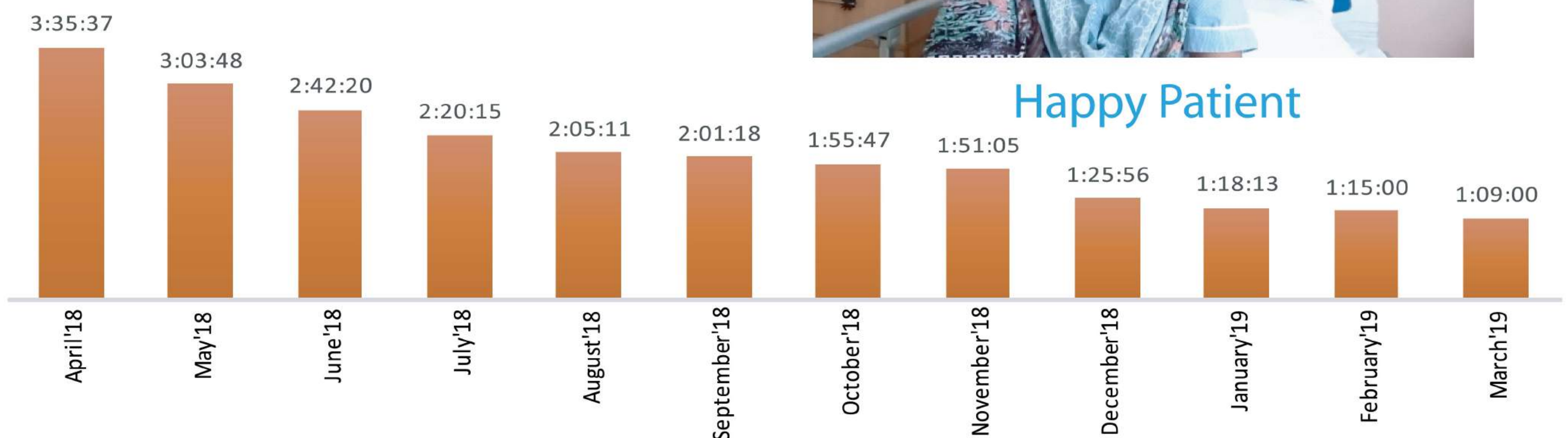
Objective

Core objective of this study is:

- ★ To understand reasons of delay discharge process
- ★ To reduce delay discharge after the declaration of discharge by the primary consultant
- ★ To streamline bottlenecks so that team can achieve the goal to complete the discharge within 2 hour.
- ★ Our another most important objective is, if we can discharge swiftly and smoothly and prepared the room vacant at the earliest convenience for allowing the next patient in need to avail the required facilities.



Happy Patient



Discharge Reducing Time April 2018 to March 2019

Outcomes

After implemented the initiative, team observed the significant achievement on-time discharge. Besides as per graph/diagram we easily found the improvement before and after taking the initiatives. When we started the study, average time was 3:35:37 hrs, after study it has been improved by 1:09:00 hrs; reducing time 02:26:37 hrs