

# Most Improved Local Hospital Go for Gold: Working Together towards Patient Safety and Quality of Care

Juan Lucas Rosas, MD, FPSOHNS  
Quality Management Department  
**FV** Hospital

## 1. Strategic Planning – February 2018



QMD team busy brainstorming for 2018 strategic plan.



Participants of QMD Strat Plan 2018.

## 2. Creation of JCI Task Force: - February 2018



Directors and Managers with the CEO on the first JCI task Force meeting.



## 3. Patient Safety Week Celebration - March 2018



Dr. Jean Marcel, FV CEO, led in opening the event.



Directors' commitment in full support on Patient Safety.

## 5. Training, Coaching and Fun Learning Activities – March – December 2018



FV Staff intensely listening during the debriefing and action planning for the mock survey finding



Long line at the Patient Safety Booth



Room of Errors



Commitment Tagline

## 6. Culture of Safety Survey and Feedback – May 2018



Staff intensely answering the Culture of safety survey online



Staff listening about Patient Safety Talks.



Renewing the Pledge for Patient Quality of Care

## 8. Staff Recognition and Awards – Quarterly 2018-2019



Dr. Hai and his team with their patient safety commitment.



Dr. Hai receiving the JCI Award from COO

## 4. Tracers and Audit Rounds – March – December 2018



Members of JCI Task Force listening intently at the plans during the meeting to meet JCI compliance



## 9. JCI Accreditation Survey Jan 2019– Celebrating Success!



FV Hospital Achieving JCI triennial Accreditation and Gold seal of Excellence

